

Renaissance South Construction Company

Media Kit: Testimonials

Mark and Diana Froning

When we initially decided to make repairs to our unit, we met with four contractors who had done repairs in our area for friends and neighbors. None of them stood out. So, remembering a letter we'd received a while back, we decided to speak with one more contractor, Rob Crawford. We were impressed from the minute we met him. He was personable, easy to talk to, and exuded a level of honesty and integrity that we had not experienced before.

Trust is an important factor when hiring a contractor, especially when doing so from another state, but we never once doubted that Rob or his team were anything but trustworthy. Rob kept us informed of everything that was happening along the way.

Because of the many challenges involved in our renovation, knowledge was of the utmost importance. Rob was that and more on all issues. He also listened to our ideas and suggestions, and while he was willing to try new procedures, he would express his opinion if he felt that the procedure would not produce quality workmanship, which is always his first priority.

In fact, one of Rob's best qualities is his ability to communicate well. During the job, he regularly kept in touch with us through email (including photos of the work being done) and by phone to give us updates on progress made. When and if we needed to contact him, he answered his email or phone promptly.

He is actually the only contractor who sent a copy of his license and insurance as soon as I asked for them. The other four that we had spoken to never complied with this request. Plus, he provided us with a step-by-step, sequential contract that explained exactly what would be done and in what order.

The project was completed seamlessly. The workmanship and the way in which Rob and his company handled the entire job went beyond our expectations. We feel that Rob offers a leading edge in the construction field. His workmanship is of the highest quality, and his pricing is fair. Meanwhile, his personal qualities of honesty, professionalism and responsibility help us feel comfortable in recommending him to others. We are truly happy clients!

Gary and Diane Jackson

My wife and I have known Rob in a professional capacity for over three years, having worked with him on two major projects. He is a very bright and service oriented individual totally committed to excellence. His subcontractors reflect his high ethics and are also very capable. We have been very pleased with what he has done and, more importantly, how it was done. He completed our lawsuit renovation on time and within budget, and while we lived off-site, he diligently kept us informed during the whole process by method of our choice: photos displaying interim progress.

All aspects of the experience were positive. Rob and his team are cordial, but they stay focused on business and conduct themselves professionally. As my wife will confirm, I can be demanding, uncompromising, and unwilling to accept any form of mediocrity, but I was pleasantly surprised to find my prototype in Rob. Uncompromising excellence in a user-friendly package is pretty hard to come by these days. Our experience with Rob Crawford has been nothing but positive, and we recommend Rob and his team with enthusiasm. I will not hesitate to use him again should the need arise.

Dick and Sharon Penny

Rob Crawford and his company have done an amazing job with the remodeling of our home. Their work was on time, on budget, and professionally done, and their workmanship, attention to details, solving of issues, and total professionalism was unsurpassed. We . . . believe that we now have a much better built [home] than when we purchased it six years ago. We highly recommend Rob and his firm.

Dodie Rodgers

When I realized that my house would need significant reconstruction due to water damage, I felt overwhelmed. I did not want to have to deal with numerous sub-contractors and the difficulty of scheduling, overseeing and coordinating the project. Rob Crawford was an answer to my prayers! He skillfully handled the entire project from start to finish. He kept me informed, but eliminated all of the headaches.

Rob's attention to detail and his work ethic set him apart from other general contractors. He takes the time to make sure that his customer is not only satisfied, but also delighted. I could not be more pleased with his work, and I would most definitely use him again. I have recommended Rob to several neighbors, knowing that they will not find a company that offers better quality work.

Garrison and Sami Rudisill

Rob Crawford and his company exude professionalism, competence, and knowledge from first consultation to final cleaning. We explained our vision and goal for the remodel of our bathroom, and Rob saw it all the way through. His company was on top of all steps from arranging cabinet, countertop, and tile selection and ordering to timelines with all subcontracting jobs and finish date. Rob even insured the cleanliness of our house while work was in progress. His company set the bar high for future jobs and surely exceeded our expectations for the remodel.

Rob is personable and relates well with both his clients and subcontractors. He even accompanied us to pick out and order materials from his respected vendors. Rob made it obvious that he truly cares about his client's goal, each detail along the way, and the finished product, not just turning over a job.

For these reasons, I have recommended Rob and his company to others and will absolutely continue to do so. He and his team simplified a major remodeling job in our house during a stressful time in our lives, and it all came together better than imagined. The finished job still satisfies us everyday, and we still maintain a good relationship with Rob and will refer him to others at every opportunity.